

# Create Your McKeen Digital App Account

## Create Your Account

**1** Open the camera on your phone. Point your camera at the QR Code. A link will pop up on your screen. Tap the link and it will take you to the pharmacy website.



**2** Tap **get started today** to create your account.



**3** Enter your information and tap **“save personal info”** to continue.

Start by entering your personal and contact info.

**First name**  
Name

**Last name**  
Name

**Date of birth**  
MM/DD/YYYY

**Phone number**  
(000) 123-4567

**Email address**  
name@email.com

Save personal info

**4** Create a **password** and answer **security questions** to protect your account. Tap **“save password & security settings”** to continue.

Create a new password that is at least 8 characters long and includes all of the following requirements:

- One lowercase letter
- One uppercase letter
- One number
- One special character (For example: !, @, #, etc.)

**New password**  
.....

**Confirm new password**  
.....

Now choose a security question and provide your answer.

**Security questions**  
What is my mother's maiden name? v

**Your answer**  
willson

Save password & security settings

**5** Review the HIPAA notice by typing your full name. Tap to **save your HIPAA acknowledgment** to continue.

Please review our HIPAA Notice of Uses, and provide your acknowledgement.

This notice describes how medical information about you may be used or disclosed and how you can get access to this information.

Please review it carefully.

You can also review the document, save and print with the button below.

View HIPAA Notice of Uses

Your acknowledgement:

I acknowledge that I have been provided an opportunity to view, print and download a copy of the HIPAA Notice of Uses.

Save your HIPAA acknowledgement

**6** Review the terms and conditions and select the checkbox to confirm. Tap **“create your account”** to finish.

Please review our Terms and Conditions and Privacy Statement below.

Terms and conditions

Privacy statement

If you agree to these terms, you can create your account by selecting the acknowledgement statement.

Your acknowledgement:

I acknowledge that I have been provided an opportunity to view, print and download a copy of the Terms and conditions and Privacy statement.

Create your account

## Activate Your Account

**7** Go to your email and open the confirmation email from **DoNotReply@maxor.com**. Check your Spam folder if you cannot find it in your inbox.

An email address confirmation has been sent.

Please wait for the email to arrive and follow the instructions to confirm your email address.

If you do not receive the email soon, please check your junk mail folder, or [contact customer support](#).

**8** Open the account confirmation email and tap **“activate your account.”** You have created your account!



Your new account has been created.

## Confirm Your Account

**9** To sign in, enter your password, and tap **confirm your new account**.

Confirm your new account

## Link Your Prescriptions

**10** On your dashboard, choose which type of prescription you want to link to your account: **link my prescriptions** or link a family member's prescriptions.

Link your prescriptions or a family member's to your account.

Link my prescriptions

Link a family member's prescriptions

**11** Enter the Rx number and tap **“link my prescription.”** You have linked a prescription to your account!

Enter your Rx number

Rx# 0000000

Add another prescription +



The Rx Number and Store ID are located in the top left corner of the prescription label.